

My Emergency Information Decision Center PA MEDIC

EMS Communication Tool

Purpose

- Hospitals need a venue to communicate their status with EMS providers
- EMS providers need a tool to determine closest appropriate facilities and facility capabilities

Current System

- Hospitals communicate their status/capacities differently
 - Most alert the county PSAP with their diversion status
- PSAPs communicate a hospital status/capacities differently
 - Some do not acknowledge a divert status
 - Some communicate via voice transmission over the radio
 - Some update their alert banner in CAD
 - Some send alerts to pagers
- Problem Identified:
 - When EMS agencies cross county borders, the EMS agency often does not know hospital status outside of their “home” response county.
 - This occurs because hospitals alert the PSAP in their county, which may communicate the status when dispatching units in their county.
 - When a unit is dispatched in a county different from the hospital, the EMS agency is not given hospital status.

PA MEDIC Project Timeline

Q4 2019

- Discussion during EHSF MAC to reactivate the former hospital divert website

Q1-Q2 2020

- COVID pandemic begins to impact region

Q3-Q4 2020

- Further discussions requesting the hospital divert website

Q1 2021

- Developed RFP for app/website vendors

Q2 2021

- Released RFP to vendors

Q3 2021

- Selected vendor
- Approved prototype
- Assisted with development
- Held meetings with hospital partners starting in August
- Feedback on website needs/functionality
- Provided demos of nearly finished website

Q4 2021

- Held final demo in November
- Provided interested hospitals log in credentials
- Interested hospitals are verifying hospital information and capabilities
- Interested hospitals are trialing functionality and educating staff

Q1 2022

- Site live for EMS providers to monitor hospital status

EHSF Region Divert Position

Many times the influx or surge of patients pushes our system (emergency departments and EMS) beyond immediate capacity. The benefit of working as a system is we can leverage or compensate each other as needed. However, in those times we need to be as efficient as possible. As such, the EHSF developed a tool to assist with the communication of situation awareness as to the current capacity of emergency departments. The tool is a mobile platform allowing EMS providers, emergency department staff, and 9-1-1 communication centers to see the current capacity within a specific geographic area.

Diversion is a term used over the years for times when emergency departments become overcrowded or experience a mechanical failure impacting the efficiency of processing patients. The term is used to inform EMS of the need to consider transport to another emergency department by educating their patient as to what they will experience should they desire transport to the impacted emergency department.


The emergency departments collectively agree when EMS has a critical patient in need of immediate transport, stabilization, or life-saving interventions, the patient should be transported to the closest and most appropriate emergency department regardless of diversion status.


PA MEDIC Functionality: Basic User


www.pamedic.org

Homepage

- Hospitals are listed in order by distance based on the device location
- The dot beside the hospital name determines operating status
 - Gray = unknown / not active
 - Green = operating normal
 - Yellow = consider diversion
 - Red = closed
- Hospital name textbox allow to filter hospitals by a portion of their name
- Toggle button on the left side allow to sort the list by operating status and/or capabilities
 - i.e. EMS providers can display only hospitals operating on a normal status
 - i.e. EMS providers can display only comprehensive stroke centers

[Hospitals](#) [About](#) [Contact](#) [Help Guide](#)





☐ Informational

☐ Normal

☐ Consider Diversion

☐ Closed

☐ Behavioral Health

☐ Burn Center - Adult

☐ Burn Center - Pediatric

☐ Cardiac - PCI Capable

☐ HazMat/Decontamination

☐ Obstetrics

☐ Pediatric Care

☐ Stroke - Comprehensive Center

☐ Stroke - Thrombectomy Capable Center

☐ Stroke - Primary Center

☐ Stroke - Acute Ready Center


☐ Trauma - Adult Level 1 & 2

☐ Trauma - Adult Level 3

☐ Trauma - Adult Level 4

☐ Trauma - Pediatric Level 1

☐ Trauma - Pediatric Level 2



●

UPMC Memorial

1701 Innovation Drive
York, PA 17408

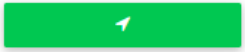
Capabilities


Cardiac - PCI Capable


Obstetrics

Stroke - Primary Center

5 miles / 10 minutes




EMERGENCY DEPARTMENT




●

WellSpan York

 01/30/2022 - 16:39 - Trauma Diversion

unable to accept trauma patients

 01/30/2022 - 16:39 - ED Overcrowding

ED is full. Estimated wait time for low acuity patients is 8 hours.

1001 South George Street
York, PA 17405


Capabilities


Cardiac - PCI Capable

Stroke - Comprehensive Center

Trauma - Adult Level 1

13.6 miles / 17 minutes






EMERGENCY DEPARTMENT

20.1 miles / 29 minutes

Homepage

- Hospital Information Displayed
 - Operating Status
 - Colored dot will associate to status
 - A banner will display below the hospital to provide additional status information is on consideration diversion or closed
 - Address
 - Capabilities
 - Distance to facility by miles
 - Estimated real-time travel to facility (with traffic included)
 - Green box with arrow takes EMS provider to mapping app for directions
 - Blue box with phone provides a one-click to call to the main emergency department number

Hospitals About Contact Help Guide



☐ Informational

☐ Normal

☐ Consider Diversion

☐ Closed

Behavioral Health

Burn Center - Adult

Burn Center - Pediatric

Cardiac - PCI Capable

HazMat/Decontamination

Obstetrics

Pediatric Care

Stroke - Comprehensive Center

Stroke - Thrombectomy Capable Center

Stroke - Primary Center

Stroke - Acute Ready Center


Trauma - Adult Level 1 & 2

Trauma - Adult Level 3

Trauma - Adult Level 4

Trauma - Pediatric Level 1

Trauma - Pediatric Level 2



● UPMC Memorial

1701 Innovation Drive
York, PA 17408


Capabilities


Cardiac - PCI Capable


Obstetrics

Stroke - Primary Center

5 miles / 10 minutes



 EMERGENCY DEPARTMENT



● WellSpan York

01/30/2022 - 16:39 - Trauma Diversion

unable to accept trauma patients

01/30/2022 - 16:39 - ED Overcrowding

ED is full. Estimated wait time for low acuity patients is 8 hours.

1001 South George Street
York, PA 17405


Capabilities


Cardiac - PCI Capable

Stroke - Comprehensive Center

Trauma - Adult Level 1

13.6 miles / 17 minutes



 EMERGENCY DEPARTMENT

20.1 miles / 29 minutes

Search by Hospital Name

- EMS providers can search for a specific hospital by starting to type a hospital name

PA MEDIC
EMERGENCY HEALTH
SERVICES FEDERATION

Hospitals About Contact Help Guide

20.1 miles / 29 minutes

UPMC Harrisburg

01/30/2022 - 16:42 - ED CLOSED
No electricity. Beginning to transport patients to alternate sites.

111 South Front Street
Harrisburg, PA 17101

Capabilities
Cardiac - PCI Capable
Obstetrics
Pediatric Care
Stroke - Primary Center

23 miles / 42 minutes

UPMC Hanover

01/30/2022 - 16:40 - Stroke Diversion
CT scanner is down. Unable to accept stroke patients.

01/30/2022 - 16:40 - ED Overcrowding
ED is full. Estimated wait time for low acuity patients is 5 hours.

300 Highland Avenue
Hanover, PA 17331

Capabilities
Cardiac - PCI Capable
Obstetrics
Pediatric Care
Stroke - Primary Center

211.6 mi

UPMC Horizon

110 North Main Street
Greenville, PA 15127

Hospital Name
UPMCH

Status
☐ Informational
☐ Normal
☐ Consider Diversion
☐ Closed

Capabilities
☐ Behavioral Health
☐ Burn Center - Adult
☐ Burn Center - Pediatric
☐ Cardiac - PCI Capable
☐ HazMat/Decontamination
☐ Obstetrics
☐ Pediatric Care
☐ Stroke - Comprehensive Center
☐ Stroke - Thrombectomy Capable Center
☐ Stroke - Primary Center
☐ Stroke - Acute Ready Center
☐ Trauma - Adult Level 1 & 2
☐ Trauma - Adult Level 3
☐ Trauma - Adult Level 4
☐ Trauma - Pediatric Level 1
☐ Trauma - Pediatric Level 2



MAP


EMERGENCY DEPARTMENT

MEDICAL COMMAND

Search by Status and/or Capabilities

- EMS providers can use toggle buttons to display facilities based on operating status and/or capabilities when making transport destinations

Hospitals About Contact Help Guide



Hospital Name

Status

☐ Informational

☒ Normal

☒ Consider Diversion

☐ Closed

Capabilities

☐ Behavioral Health

☐ Burn Center - Adult

☐ Burn Center - Pediatric

☐ Cardiac - PCI Capable

☐ HazMat/Decontamination

☐ Obstetrics

☐ Pediatric Care

☒ Stroke - Comprehensive Center

☐ Stroke - Thrombectomy Capable Center

☐ Stroke - Primary Center

☐ Stroke - Acute Ready Center


☐ Trauma - Adult Level 1 & 2

☐ Trauma - Adult Level 3


☐ Trauma - Adult Level 4

☐ Trauma - Pediatric Level 1


☐ Trauma - Pediatric Level 2



WellSpan York

 01/30/2022 - 16:39 - Trauma Diversion

unable to accept trauma patients

 01/30/2022 - 16:39 - ED Overcrowding

ED is full. Estimated wait time for low acuity patients is 8 hours.

1001 South George Street
York, PA 17405


Capabilities


Cardiac - PCI Capable


Stroke - Comprehensive Center

Trauma - Adult Level 1


13.6 miles / 17 minutes




 EMERGENCY DEPARTMENT




Penn State Health Milton S. Hershey Medical Center


 01/30/2022 - 19:42 - Informational

Crane work expected from Friday evening until Monday morning. Enter hospital property from Life Lion Drive.

 01/30/2022 - 16:41 - ED Overcrowding

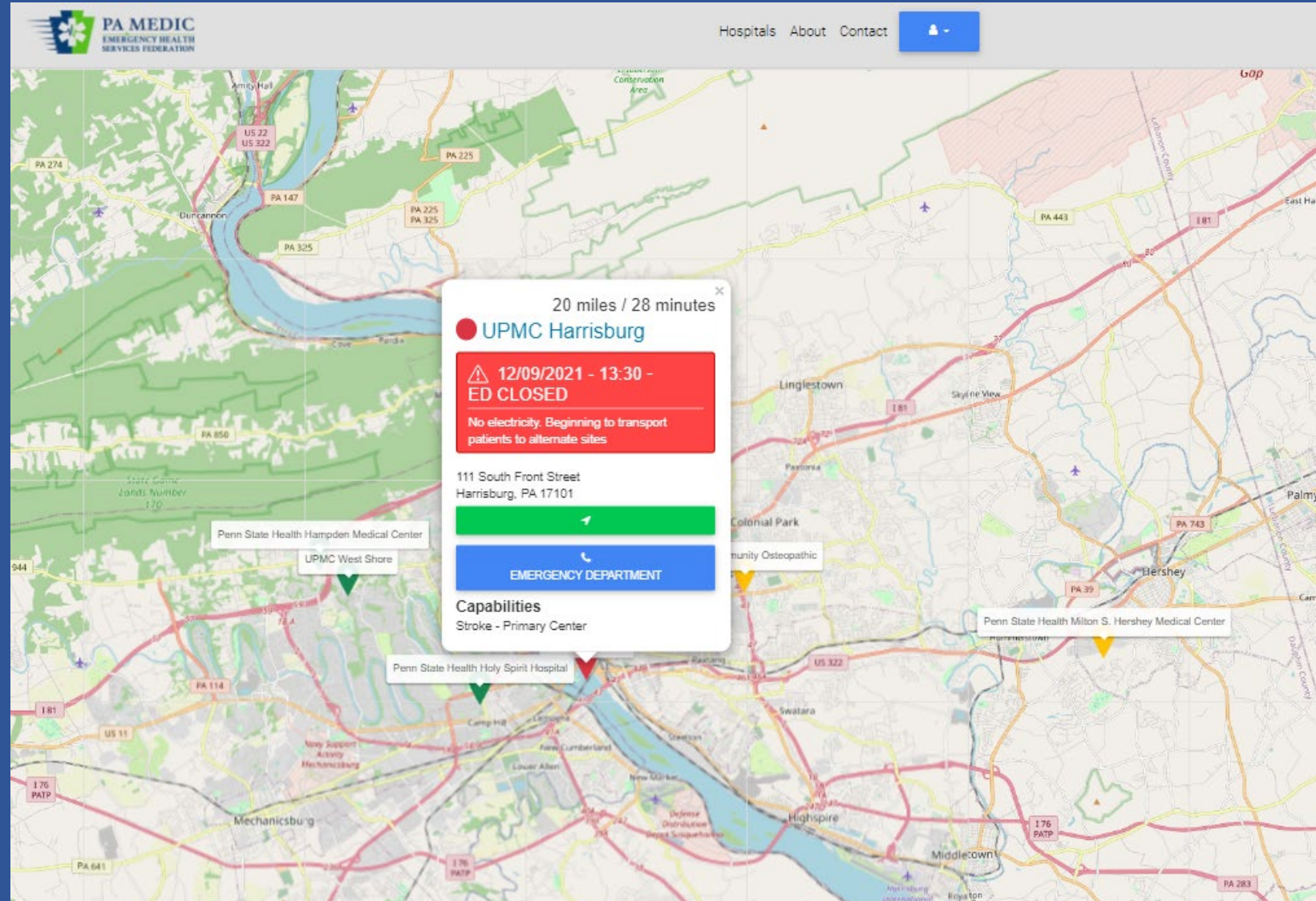
30.4 miles / 38 minutes



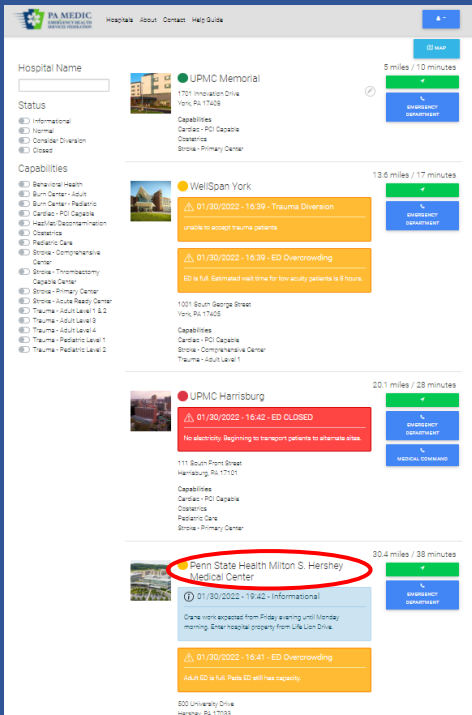
 EMERGENCY DEPARTMENT

Map Display

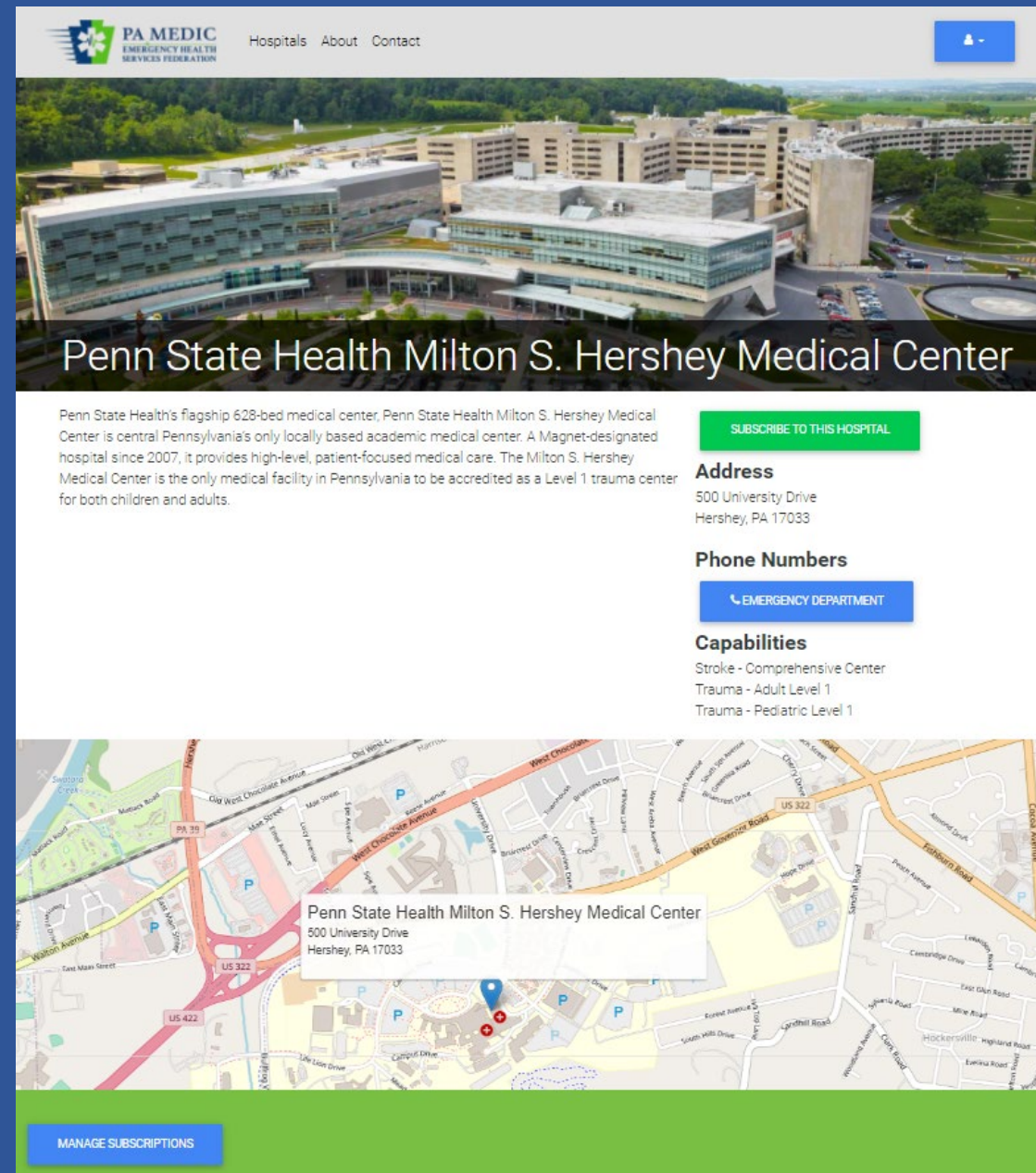
- Hospitals can be displayed on a map
- EMS providers will see operating status
- EMS providers can click on the location pin to learn about operating status



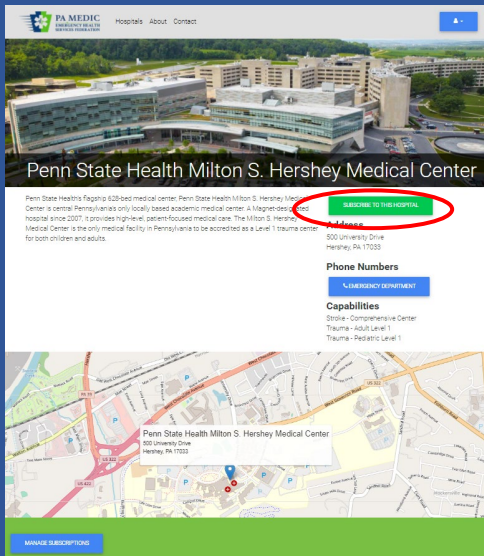
Hospital Landing Page



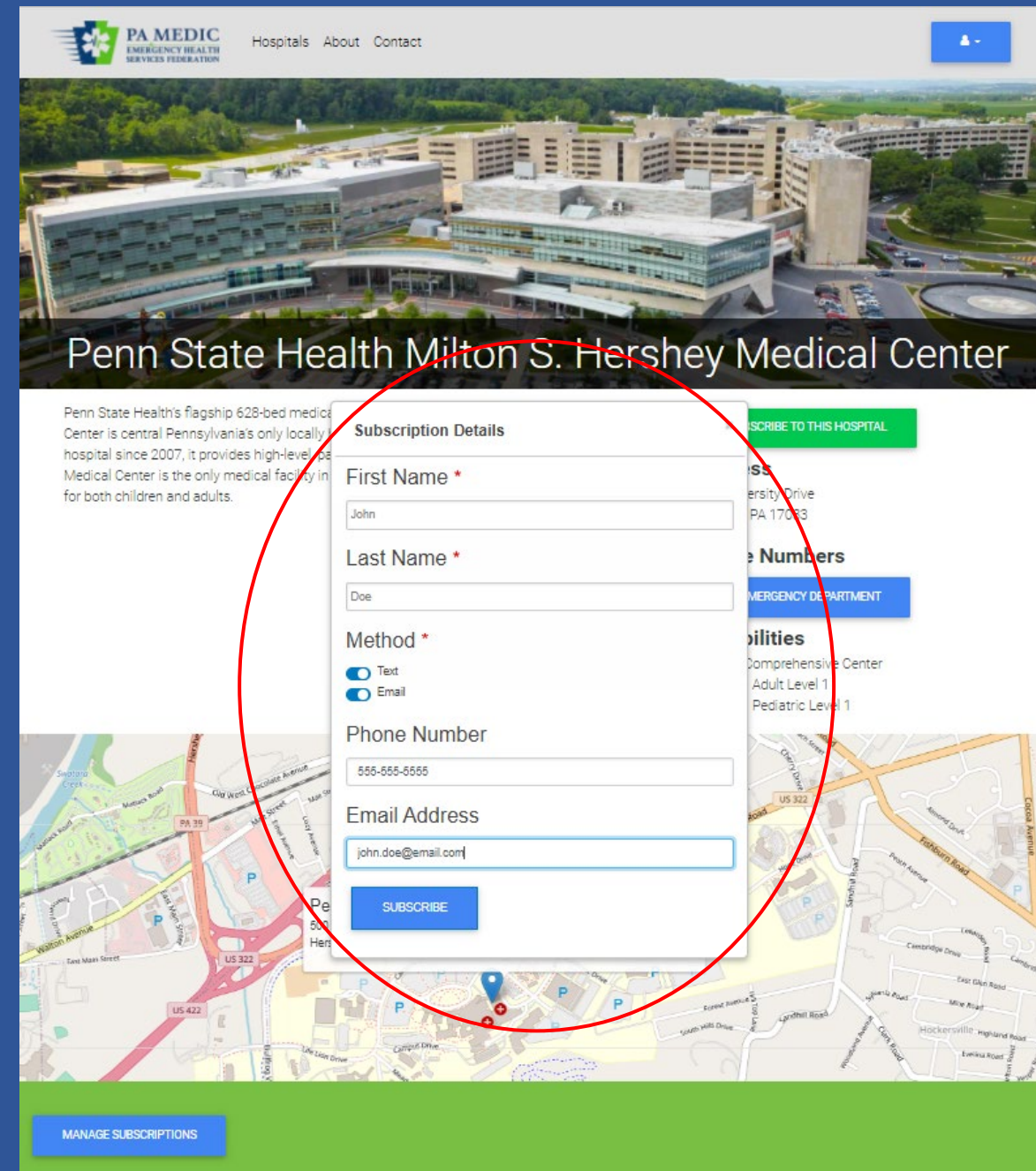
- Clicking on the hospital name on the homepage will open a new page with basic information about the hospital
 - Photo and description of facility
 - Address
 - Phone numbers
 - Can have multiple
 - Capabilities
 - Map
 - Subscribe to this Hospital
 - EMS providers can select hospitals and choose to receive alerts when operating status is updated



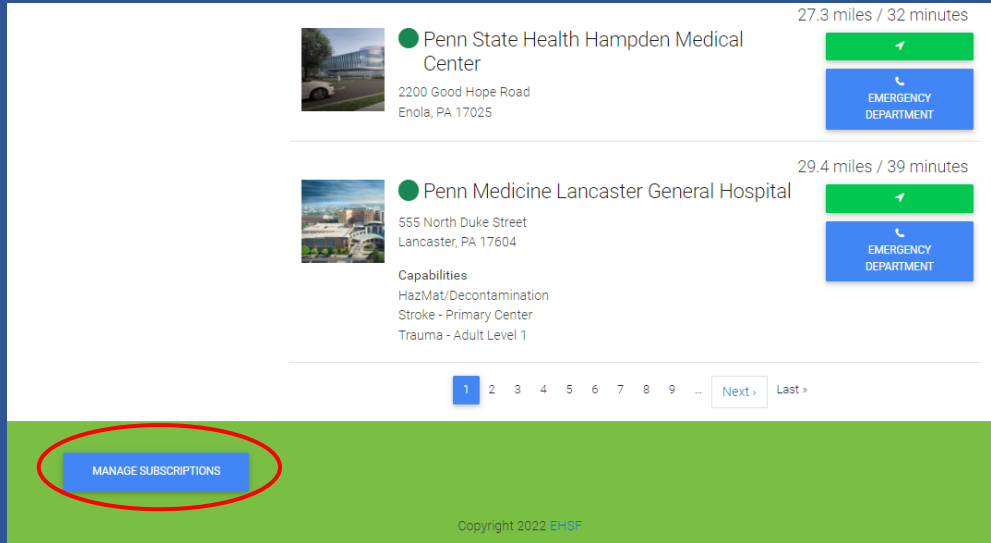
Subscribing to Hospitals for Notifications



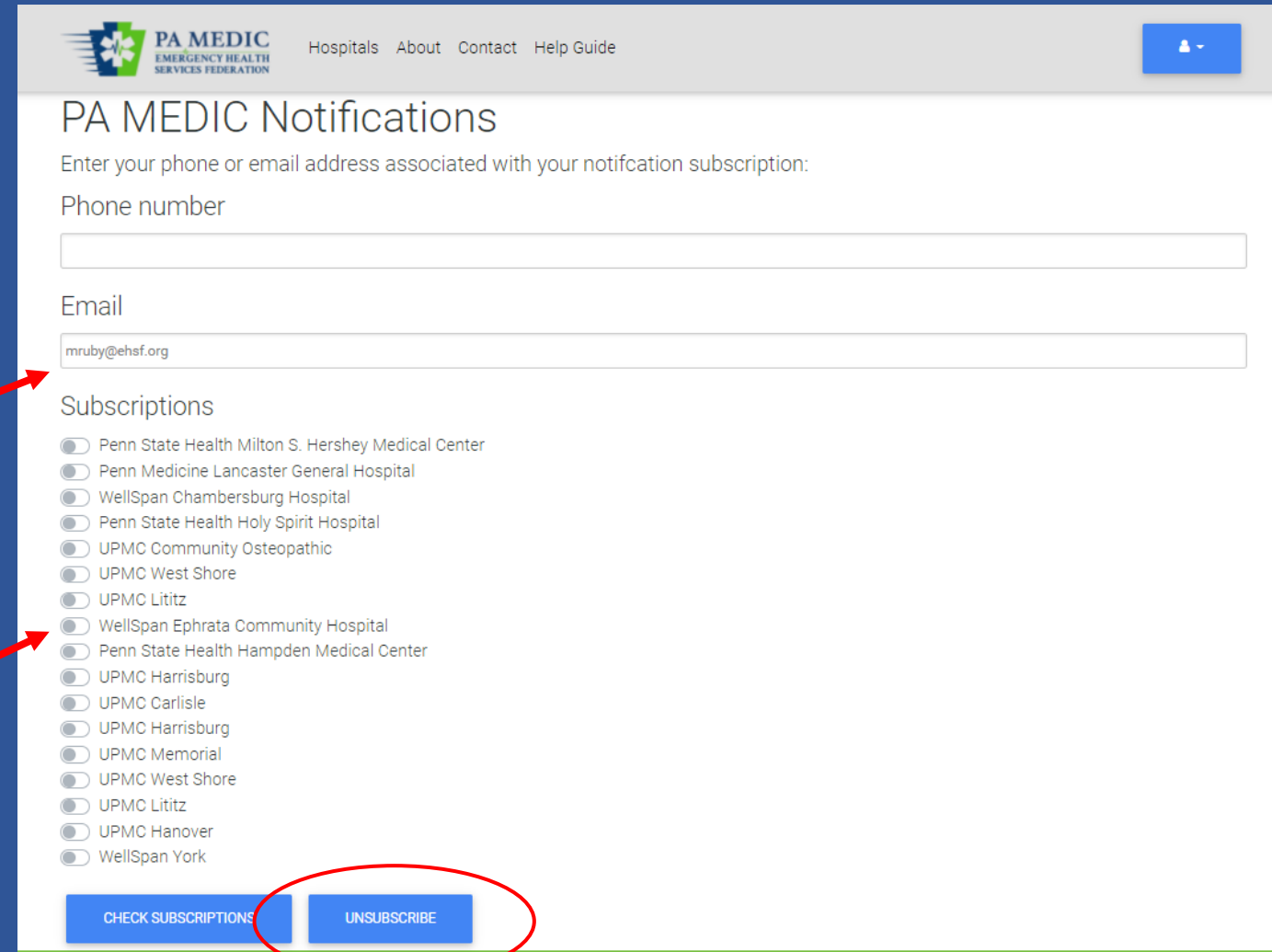
- Clicking on Subscribe to this Hospital gives options to the EMS provider to receive operating status alerts by text, e-mail, or both



Managing Subscriptions for Notifications

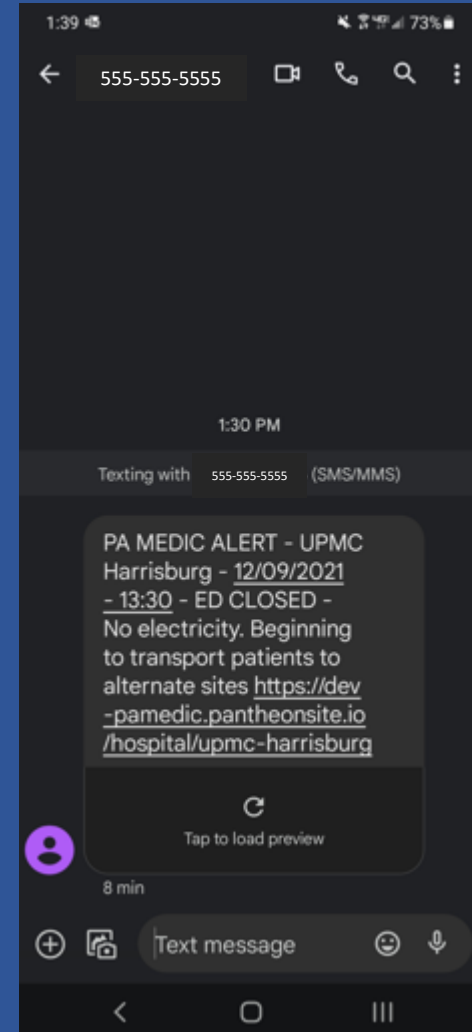


- Providers can change subscriptions any time
- Scroll to the bottom of the homepage, click on Manage Subscriptions
- Enter either an e-mail or telephone number used to initially subscribe
- Click on Check Subscriptions
- A list of hospitals to receive notifications will appear
- Click on the toggle buttons and then Unsubscribe



Hospital Operating Status Notifications

- When a new status is entered, EMS providers who subscribed to a hospital will receive an e-mail and/or text based on their preference



Helpful Tools / Resources

The screenshot shows the PA MEDIC website interface. The top navigation bar includes links for Hospitals, About, Contact, and Help Guide (which is circled in red). Below the navigation bar, there are two hospital listings. The first listing is for UPMC Memorial, located at 1701 Innovation Drive, York, PA 17408, with a distance of 4.7 miles / 10 minutes. It lists capabilities: Cardiac - PCI Capable, Obstetrics, and Stroke - Primary Center. The second listing is for WellSpan York, located at 13.6 miles / 16 minutes, with a status of '01/30/2022 - 16:39 - Trauma Diversion' and a note 'unable to accept trauma patients'. Both listings include a 'MAP' button and an 'EMERGENCY DEPARTMENT' button.

- PA Medic Training Guide
 - PDF of PowerPoint
- PA Medic User Manual
 - Detailed user manual for EMS providers and hospital personnel

The screenshot shows the PA MEDIC Help Guide page. The top navigation bar includes links for Hospitals, About, Contact, and Help Guide. The main heading is 'Help Guide'. Below the heading, it states: 'EMS providers and partners will find resources and help guides for navigating the PA Medic website below:'. There are two links listed: 'PA Medic Training Guide' and 'PA Medic User Manual'. Two red arrows point from the bottom left towards these links.

PA MEDIC Functionality: Hospital User

www.pamedic.org

Hospital Functionality

- Only hospital approved managers and employees can report operating status
 - Managers can edit the hospital information and add/remove users
 - (i.e. capabilities, address, phone numbers)
 - Employees can only report operating status

Penn State Health Milton S. Hershey Medical Center

[EDIT HOSPITAL](#)[NEW INCIDENT](#)[INCIDENT LOG](#)

Active Incidents

Date	Type	Details	Incident Status
Penn State Health Milton S. Hershey Medical Center - 01/18/2022 - 12:00 - ED Overcrowding	ED Overcrowding	Adult Total ED Divert (Except Trauma, Neuro, STEMI)	Active 

[SAVE](#)

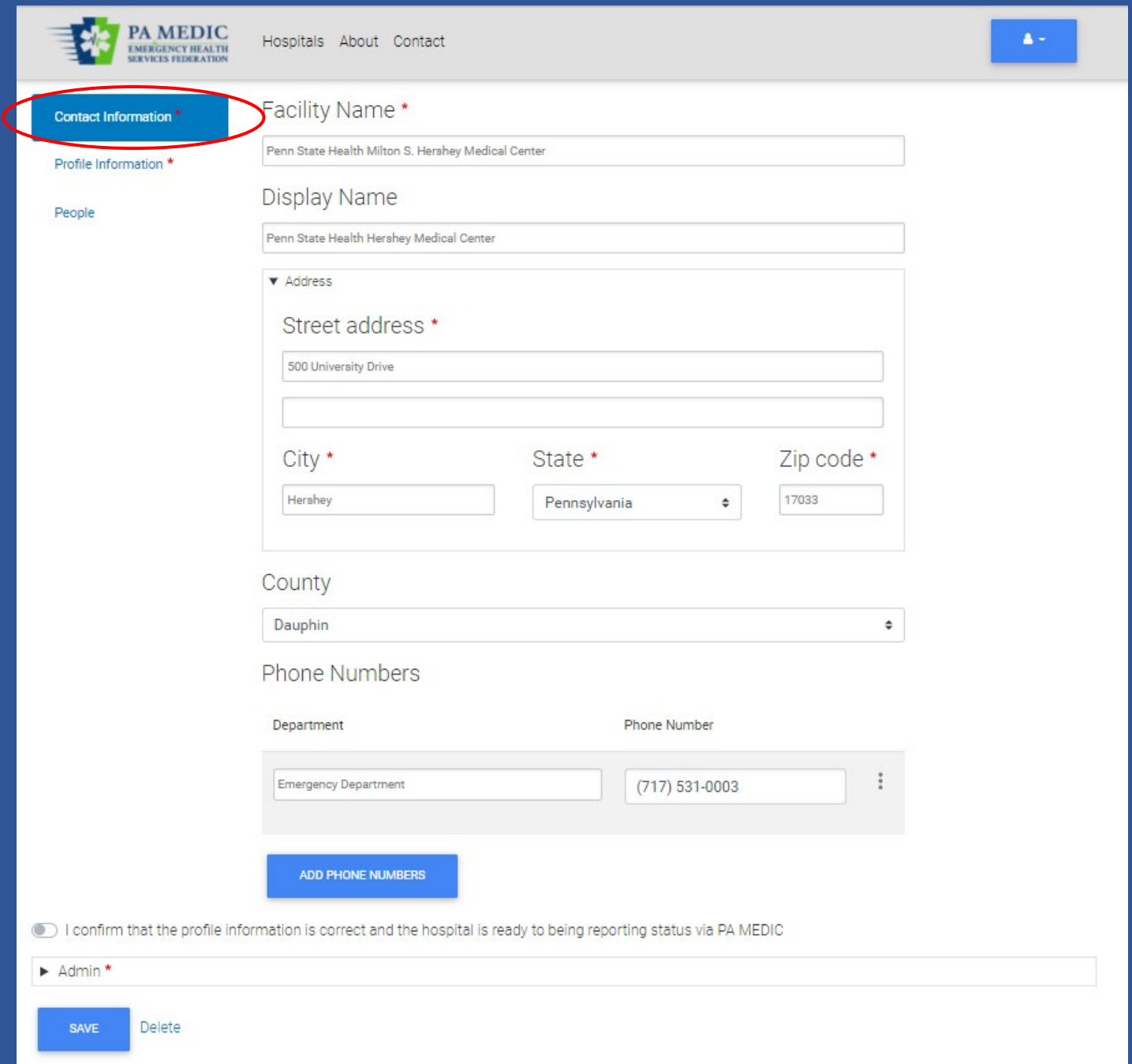
Edit Hospital: Contact Information



The screenshot shows the PA MEDIC interface for editing a hospital. At the top, there's a header with the PA MEDIC logo and navigation links. Below the header, there's a section for the hospital being edited, 'Penn State Health Milton S. Hershey Medical Center'. A red circle highlights the 'EDIT HOSPITAL' button. Below this, there's a table of 'Active Incidents' with columns for Date, Type, Details, and Incident Status. The table contains one incident: 'Penn State Health Milton S. Hershey Medical Center - 01/18/2022 - 12:00 - ED Overcrowding'. The incident status is 'Active'. A 'SAVE' button is at the bottom right of the table.

Date	Type	Details	Incident Status
Penn State Health Milton S. Hershey Medical Center - 01/18/2022 - 12:00 - ED Overcrowding	ED Overcrowding	Adult Total ED Divert (Except Trauma, Neuro, STEMI)	Active

- Can only be completed by those with manager access
- Managers can edit the hospital information
 - Name
 - Display Name
 - Address
 - Phone numbers



The screenshot shows the PA MEDIC 'Edit Hospital' form. The 'Contact Information' tab is selected and highlighted with a red circle. The form includes fields for Facility Name, Display Name, Address (Street address, City, State, Zip code), County, and Phone Numbers (Department, Phone Number). A 'SAVE' button is at the bottom left, and a 'Delete' button is at the bottom right. A checkbox at the bottom indicates that the user confirms the profile information is correct and the hospital is ready to be reporting status via PA MEDIC.

Contact Information *

Profile Information *

People

Facility Name *

Penn State Health Milton S. Hershey Medical Center

Display Name

Penn State Health Hershey Medical Center

▼ Address

Street address *

500 University Drive

City *

Hershey

State *

Pennsylvania

Zip code *

17033

County

Dauphin

Phone Numbers

Department	Phone Number
Emergency Department	(717) 531-0003

ADD PHONE NUMBERS

☐ I confirm that the profile information is correct and the hospital is ready to being reporting status via PA MEDIC

Admin *

SAVE Delete

Edit Hospital: Profile Information



Penn State Health Milton S. Hershey Medical Center

EDIT HOSPITAL

NEW INCIDENT

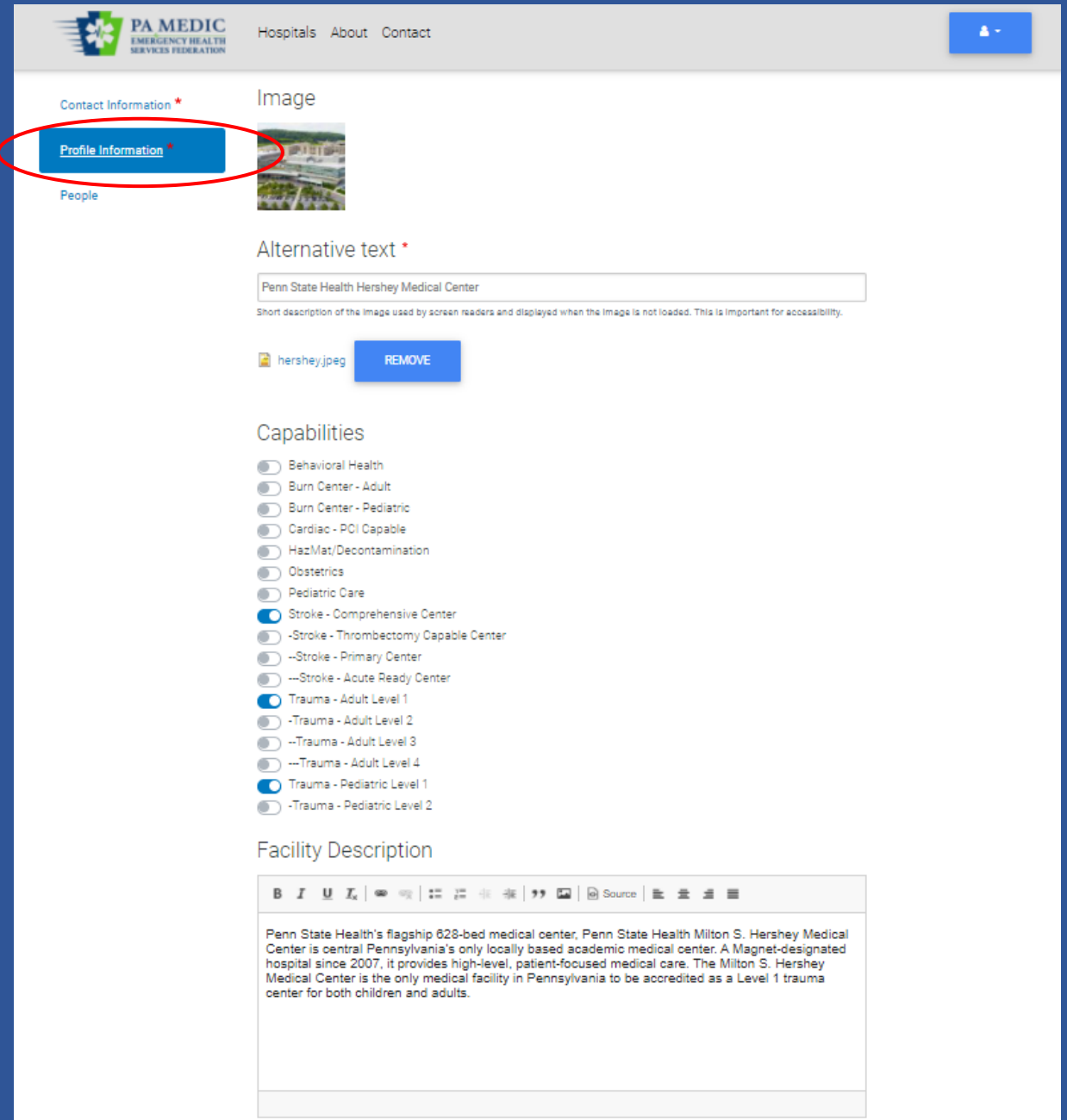
INCIDENT LOG

Active Incidents

Date	Type	Details	Incident Status
Penn State Health Milton S. Hershey Medical Center - 01/18/2022 - 12:00 - ED Overcrowding	ED Overcrowding	Adult Total ED Divert (Except Trauma, Neuro, STEM)	Active

SAVE

- Can only be completed by those with manager access
- Managers can edit the hospital profile
 - Image
 - Capabilities
 - Facility description



PA MEDIC
EMERGENCY HEALTH
SERVICES FEDERATION

Hospitals About Contact

Contact Information *

Profile Information *

People

Image

Alternative text *

Penn State Health Hershey Medical Center

Short description of the image used by screen readers and displayed when the image is not loaded. This is important for accessibility.

hershey.jpeg REMOVE

Capabilities

- ☐ Behavioral Health
- ☐ Burn Center - Adult
- ☐ Burn Center - Pediatric
- ☐ Cardiac - PCI Capable
- ☐ HazMat/Decontamination
- ☐ Obstetrics
- ☐ Pediatric Care
- ☒ Stroke - Comprehensive Center
- ☐ -Stroke - Thrombectomy Capable Center
- ☐ --Stroke - Primary Center
- ☐ ---Stroke - Acute Ready Center
- ☒ Trauma - Adult Level 1
- ☐ -Trauma - Adult Level 2
- ☐ --Trauma - Adult Level 3
- ☐ ---Trauma - Adult Level 4
- ☒ Trauma - Pediatric Level 1
- ☐ -Trauma - Pediatric Level 2

Facility Description

B I U L | [Icons] | Source | [Icons]

Penn State Health's flagship 628-bed medical center, Penn State Health Milton S. Hershey Medical Center is central Pennsylvania's only locally based academic medical center. A Magnet-designated hospital since 2007, it provides high-level, patient-focused medical care. The Milton S. Hershey Medical Center is the only medical facility in Pennsylvania to be accredited as a Level 1 trauma center for both children and adults.

Edit Hospital: Add/Remove Users



Penn State Health Milton S. Hershey Medical Center

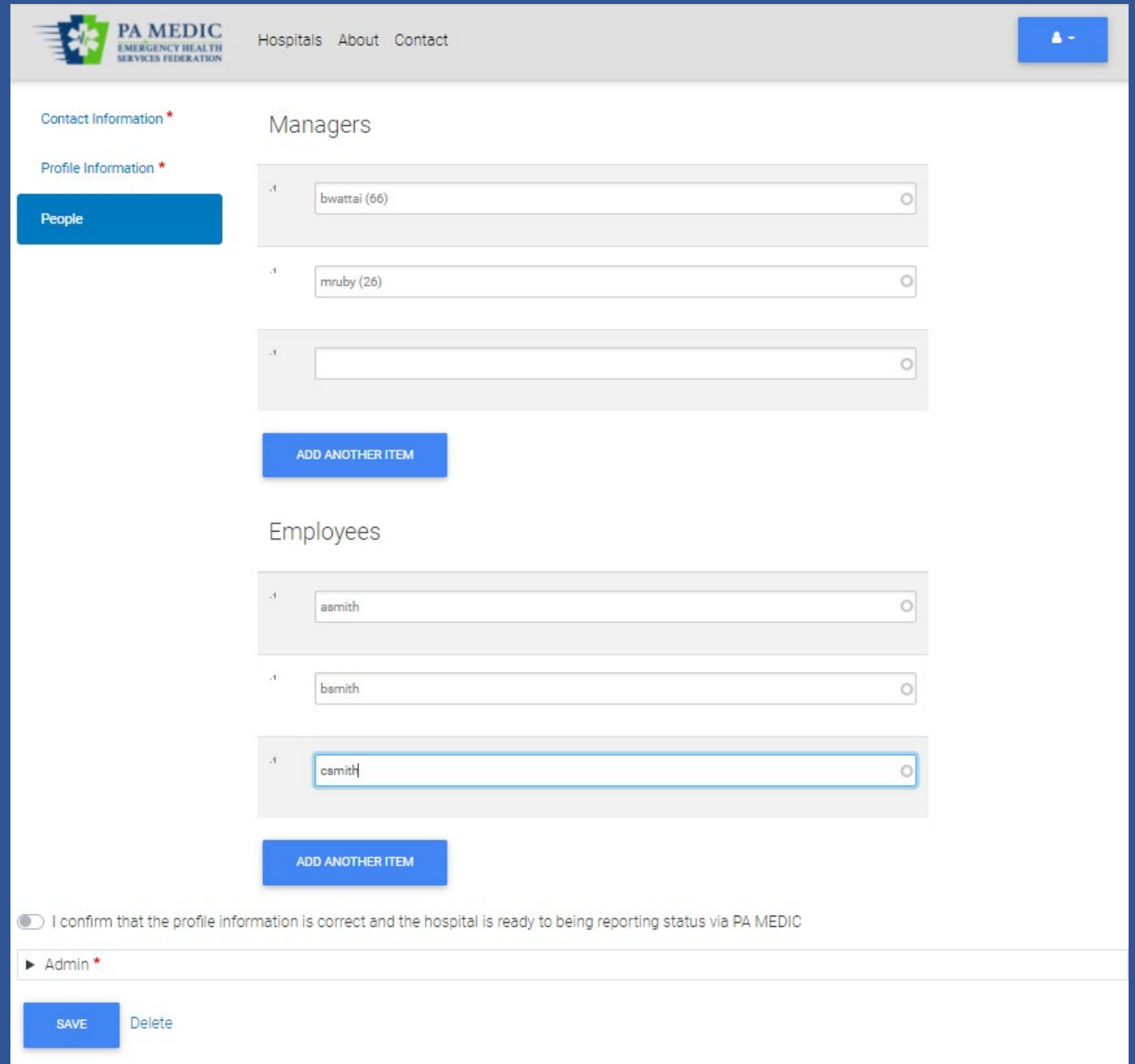
EDIT HOSPITAL
NEW INCIDENT
INCIDENT LOG

Active Incidents

Date	Type	Details	Incident Status
Penn State Health Milton S. Hershey Medical Center - 01/18/2022 - 12:00 - ED Overcrowding	ED Overcrowding	Adult Total ED Divert (Except Trauma, Neuro, STEMI)	Active

SAVE

- Users can only be added or removed by those with manager access



PA MEDIC
EMERGENCY HEALTH SERVICES FEDERATION

Hospitals About Contact

Contact Information *
Profile Information *

People

Managers

bwattai (66)
mruby (26)

ADD ANOTHER ITEM

Employees

asmith
bsmith
csmith

ADD ANOTHER ITEM

☐ I confirm that the profile information is correct and the hospital is ready to being reporting status via PA MEDIC

Admin *

SAVE Delete

Hospital Operating Status

- Managers and employees can report operating status
 - Simply click on add new incident

Penn State Health Milton S. Hershey Medical Center

[EDIT HOSPITAL](#)
[NEW INCIDENT](#)
[INCIDENT LOG](#)

Active Incidents

Date	Type	Details	Incident Status
Penn State Health Milton S. Hershey Medical Center - 01/18/2022 - 12:00 - ED Overcrowding	ED Overcrowding	Adult Total ED Divert (Except Trauma, Neuro, STEMI)	Active

SAVE

Hospital Operating Status




- Facility name cannot be changed when reporting hospital status
- Incident date defaults to current time
- Estimated resolution defaults to 4 hours from reporting time
 - This can be changed if resolution time is known
- Incident type
 - This list can be expanded based on needs by the EHSF region
 - Hospitals can report multiple incidents at a time
 - (i.e. ED Overcrowding and Stroke Diversion)
 - Types
 - Informational = blue – announces important information to EMS (i.e. construction updates)
 - ED Overcrowding = yellow – consider diversion
 - Trauma Diversion = yellow – consider diversion
 - STEMI Diversion = yellow – consider diversion
 - Stroke Diversion = yellow – consider diversion
 - ED CLOSED = red – closed, do not come to the facility
- Information
 - Free text box to share additional details
 - i.e. ED closed active shooter

The screenshot shows the PA MEDIC Emergency Health Services Federation interface. At the top, there's a header with the logo and navigation links: Hospitals, About, Contact, Help Guide. Below the header, there's a form for reporting an incident. The form has the following fields:

- Facility Name ***: A text input field containing "Penn State Health Milton S. Hershey Medical Center".
- Incident Date ***: A date and time picker showing "01/31/2022" and "12:36:57 PM".
- Estimated Resolution Date/Time ***: A date and time picker showing "01/31/2022" and "04:36:57 PM".
- Incident Type ***: A dropdown menu with the following options: Informational, ED Overcrowding, Trauma Diversion, STEMI Diversion, Stroke Diversion, and ED CLOSED. The "Informational" option is currently selected.
- Free text box**: A large text area for additional details.
- SAVE**: A blue button at the bottom right of the form.

Hospital Operating Status

- When a new status is entered:
 - Color dot on listing and map updates
 - Banner appears on listing and map page
 - Banner is added to hospital page
 - EMS providers who subscribe for alerts receive an e-mail and/or text




WellSpan York
1001 South George Street
York, PA 17405

Capabilities
Stroke - Comprehensive Center
Trauma - Adult Level 1

13.5 miles / 16 minutes

EMERGENCY DEPARTMENT




UPMC Harrisburg
111 South Front Street
Harrisburg, PA 17101

Capabilities
Stroke - Primary Center

20 miles / 28 minutes

EMERGENCY DEPARTMENT



Penn State Health Hershey Medical Center

12/09/2021 - 13:17 - Stroke Diversion
CT scanner is down


12/09/2021 - 13:10 - ED Overcrowding
ED is full. There are no beds available. Current ED wait time is 6 hours

30.3 miles / 39 minutes

EMERGENCY DEPARTMENT


500 University Drive
Hershey, PA 17033

Capabilities
Stroke - Comprehensive Center
Trauma - Adult Level 1
Trauma - Pediatric Level 1



PA MEDIC
EMERGENCY HEALTH
SERVICES FEDERATION

Hospitals About Contact



Penn State Health Milton S. Hershey Medical Center

12/09/2021 - 13:17 - Stroke Diversion
CT scanner is down

12/09/2021 - 13:10 - ED Overcrowding
ED is full. There are no beds available. Current ED wait time is 6 hours

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SUBSCRIBE TO THIS HOSPITAL

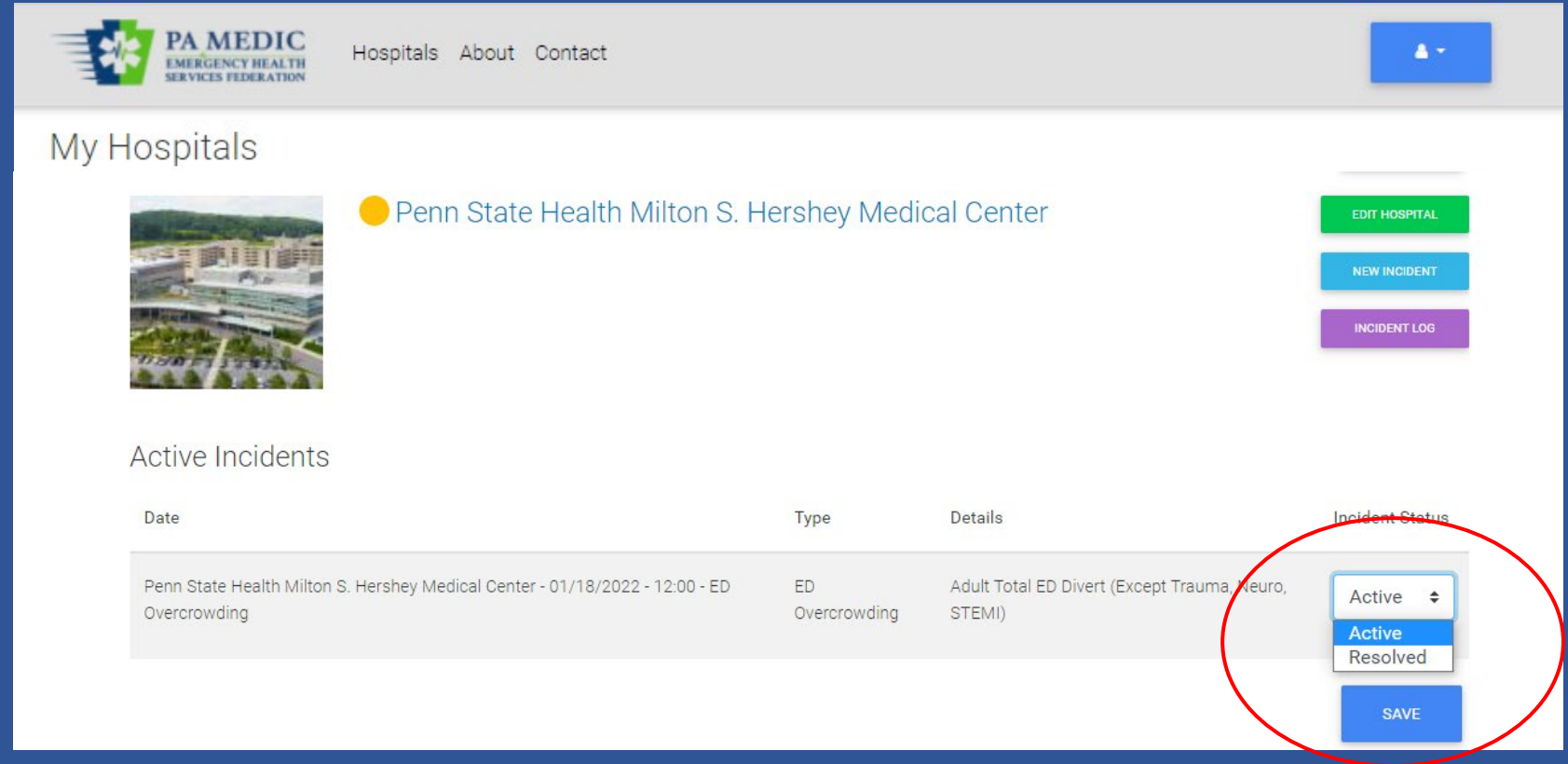
Address
500 University Drive
Hershey, PA 17033

Phone Numbers
EMERGENCY DEPARTMENT

Capabilities

Hospital Operating Status Resolved


- When a status is resolved before the 4-hour default time, the user can go into the incident and manually resolve it.



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SERVICES FEDERATION

Hospitals About Contact

My Hospitals

 Penn State Health Milton S. Hershey Medical Center

[EDIT HOSPITAL](#)

[NEW INCIDENT](#)

[INCIDENT LOG](#)

Active Incidents

Date	Type	Details	Incident Status
Penn State Health Milton S. Hershey Medical Center - 01/18/2022 - 12:00 - ED Overcrowding	ED Overcrowding	Adult Total ED Divert (Except Trauma, Neuro, STEMI)	<div>Active</div> <div>Active</div> <div>Resolved</div> <div>SAVE</div>

PA MEDIC Mobile

www.pamedic.org

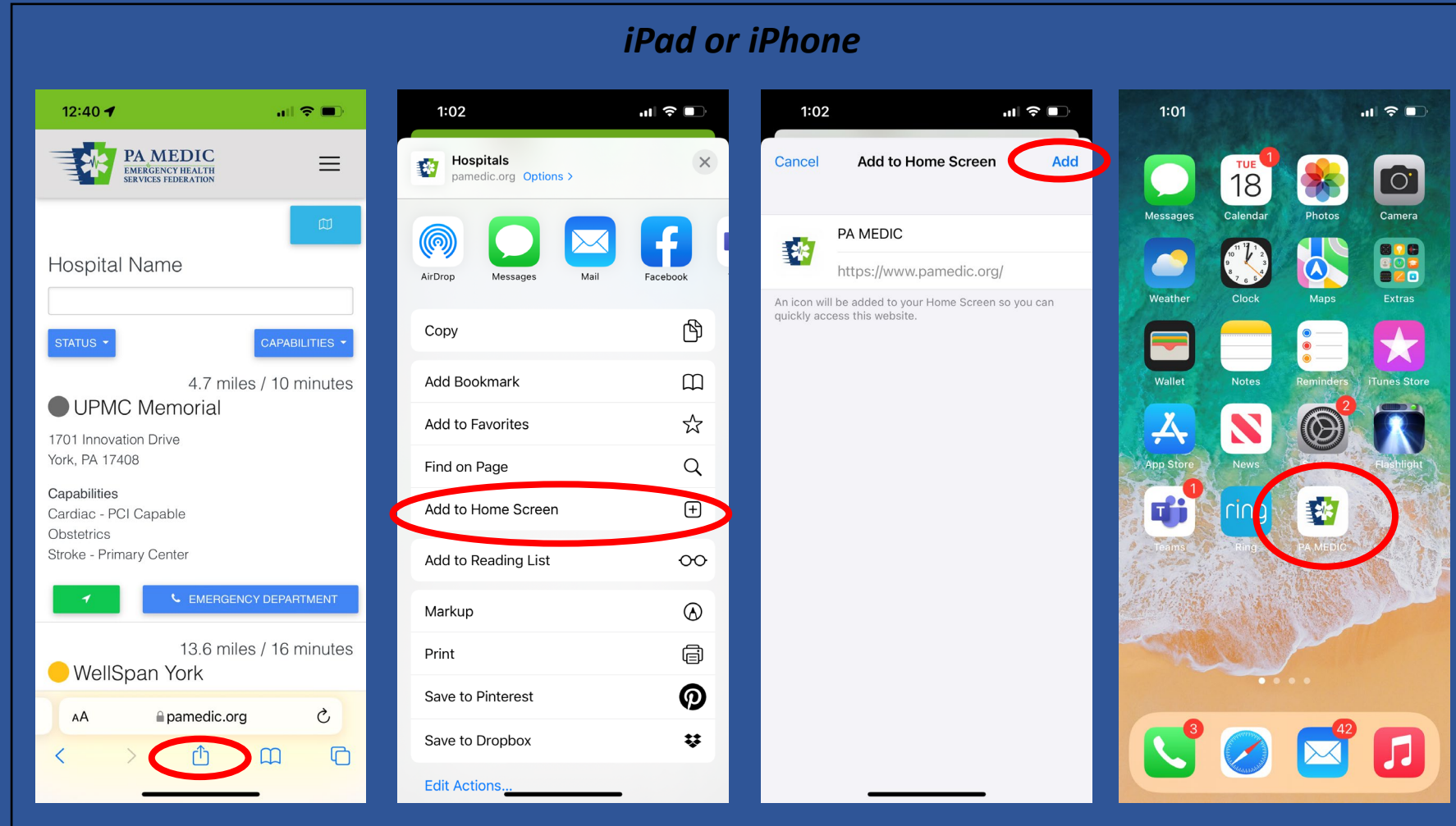
Adding PA Medic to Home Page

iPad or iPhone

- Open web browser on phone (i.e. Safari or Chrome)
- Open the website: www.pamedic.org
- Tap on the up arrow
- In menu, tap on Add to Home Screen
- Tap on Add

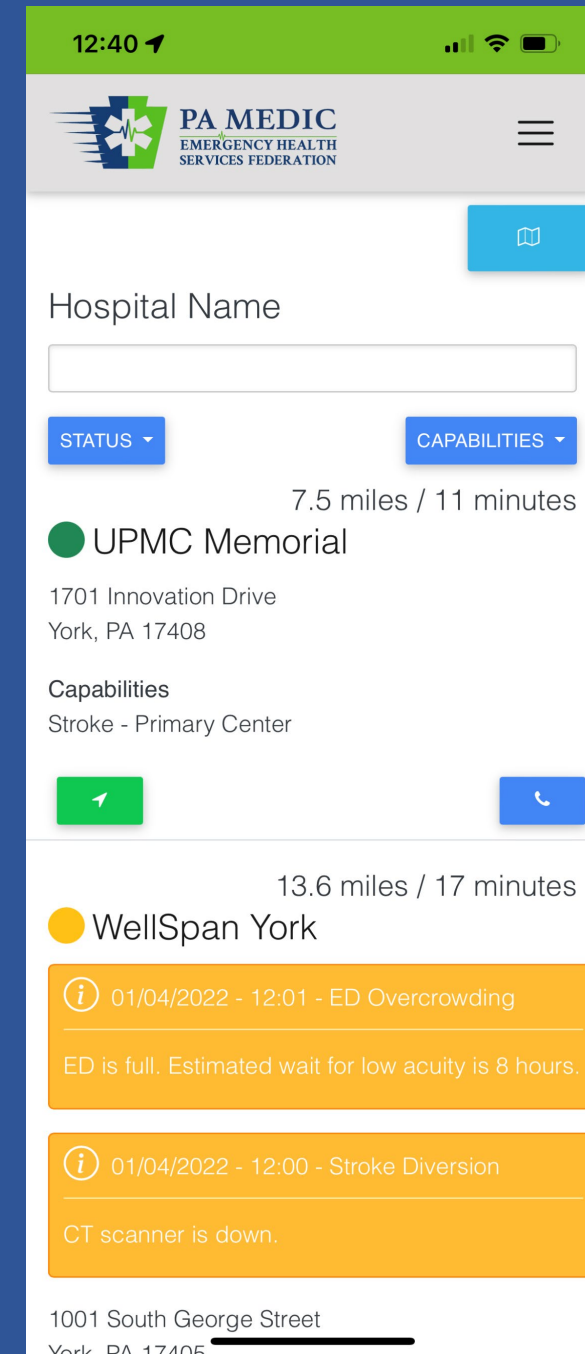
Android

- Launch Chrome app
- Open the website: www.pamedic.org
- Tap on the menu icon
 - (3 dots in the upper-right hand corner)
- Tap Add to Home Screen



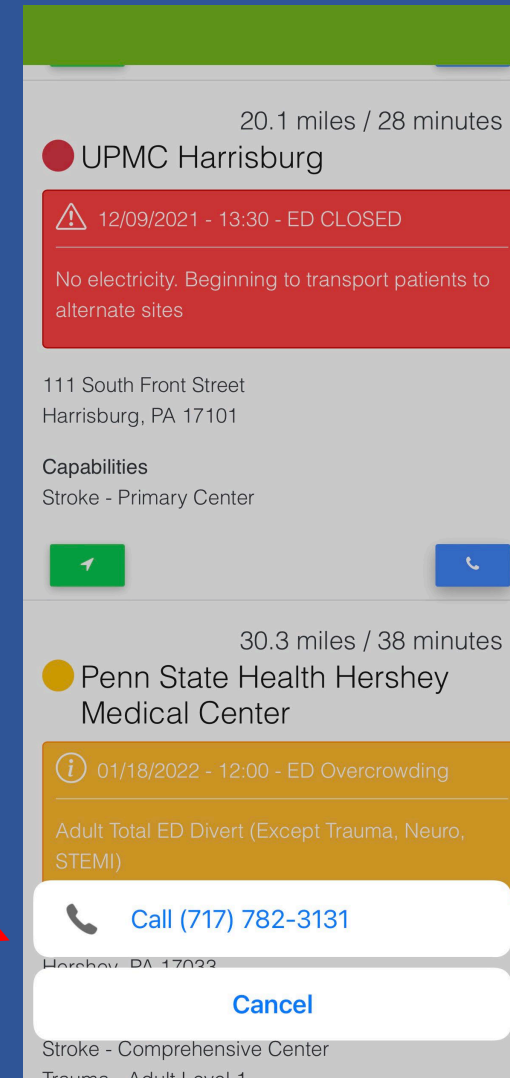
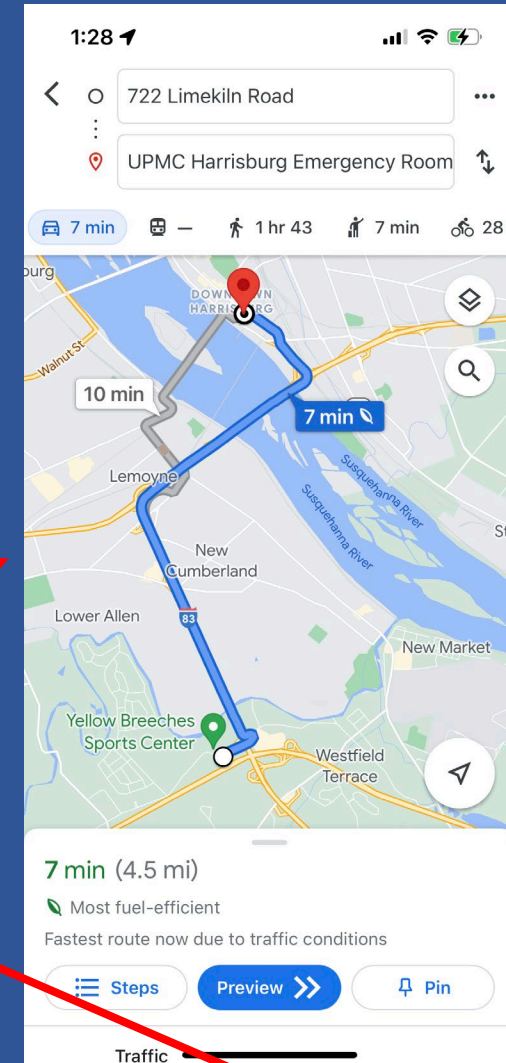
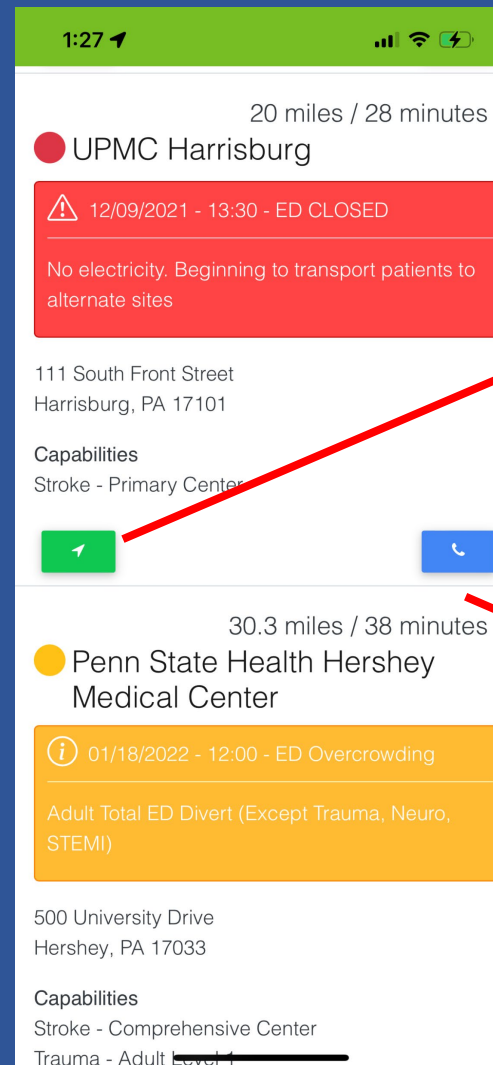
Mobile: Homepage

- Hospitals are listed in order by distance based on the device location
- Hospital Information Displayed
 - Operating Status
 - Colored dot will associate to status
 - Gray = unknown / not active
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 - Yellow = consider diversion
 - Red = closed
 - A banner will display below the hospital to provide additional status information is on consideration diversion or closed
 - Blue = informational
 - Yellow = consider diversion
 - Red = closed



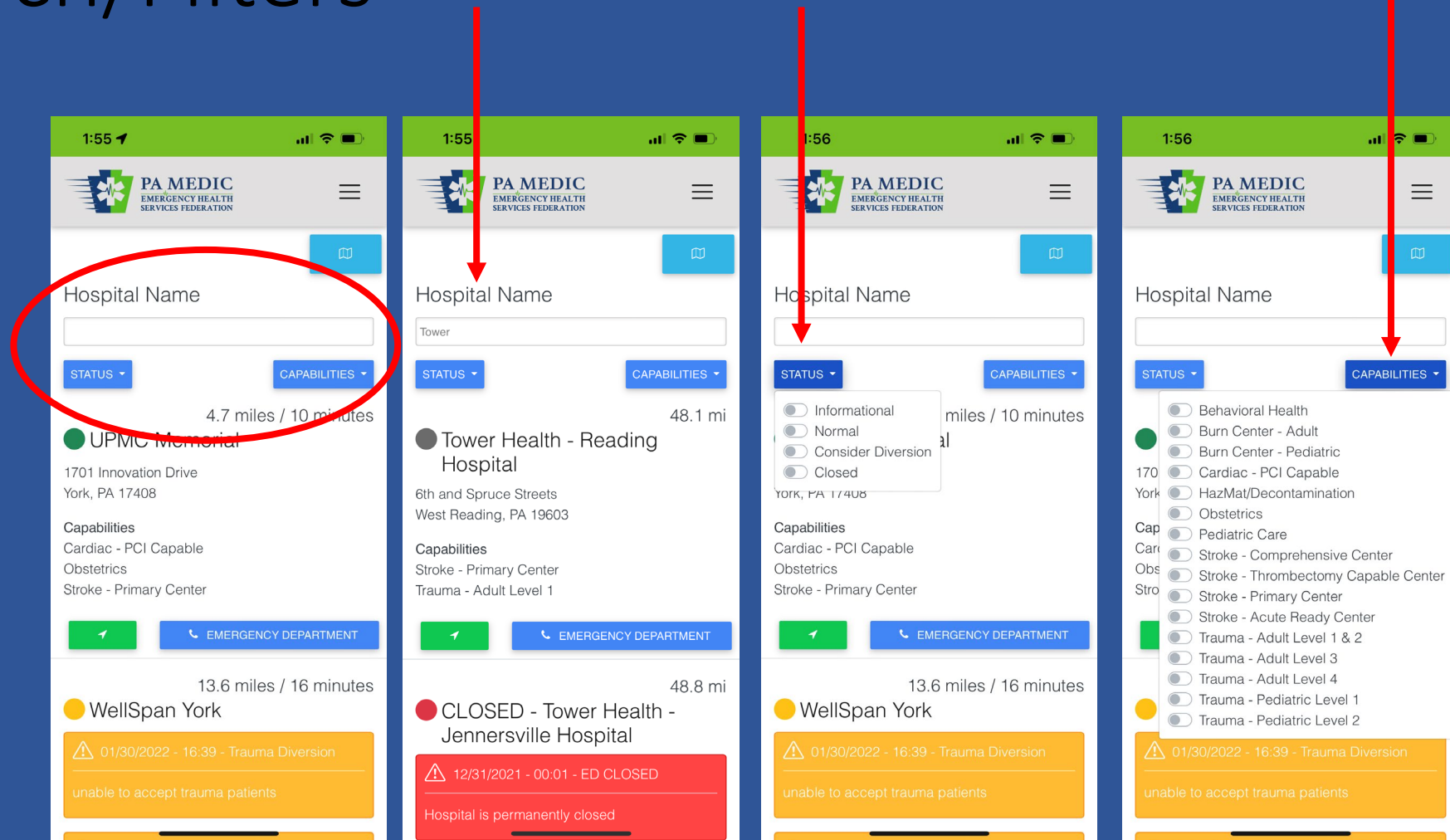
Mobile: Homepage

- Hospital Information Displayed
 - Address
 - Capabilities
 - Distance to facility by miles
 - Estimated real-time travel to facility (with traffic included)
 - Green box with arrow takes EMS provider to mapping app for directions
 - Blue box with phone provides a one-click to call to the main emergency department number

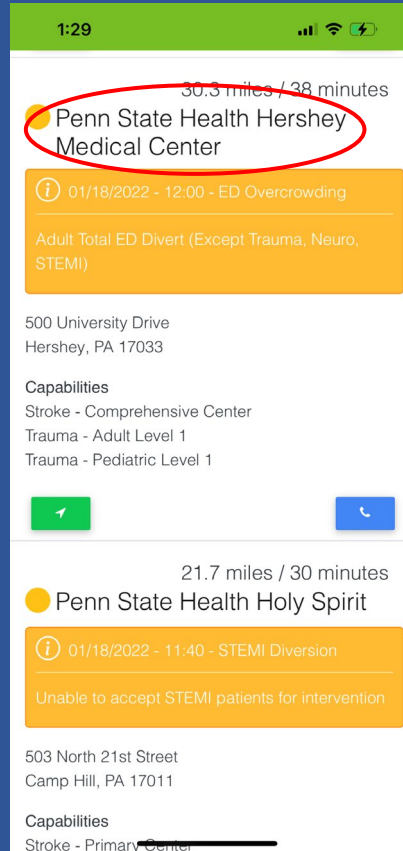


Mobile: Search/Filters

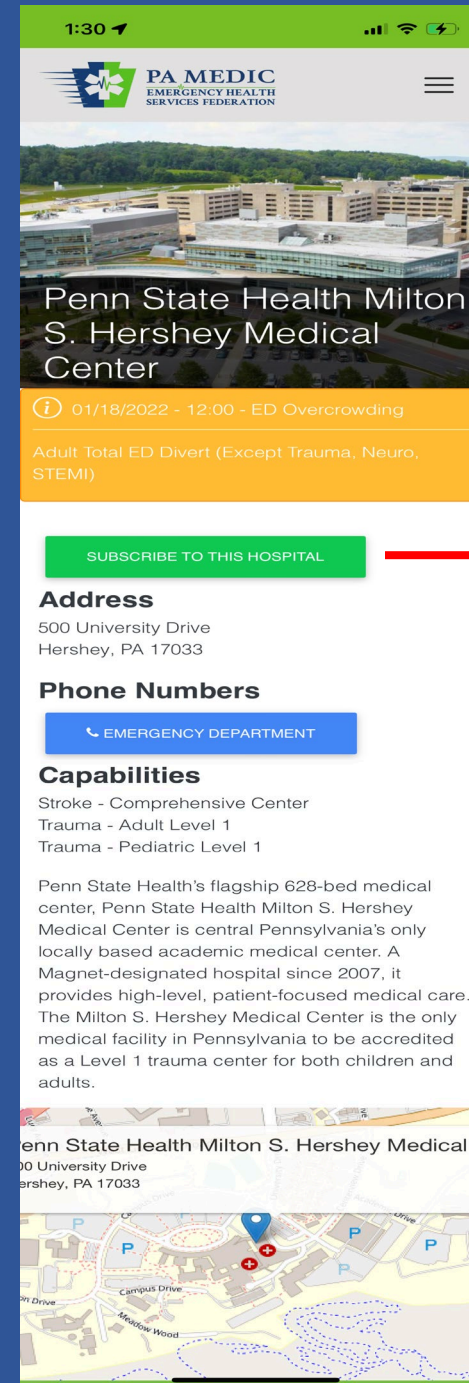
- Search Options are Different
 - Blue buttons above the hospital listing allows sorting the list by county, operating status, and/or capabilities
 - i.e. EMS providers can display only hospitals operating on a normal status
 - i.e. EMS providers can display only comprehensive stroke centers



Mobile: Hospital Webpage



- Clicking on the hospital name on the homepage will open a new page with basic information about the hospital
 - Photo and description of facility
 - Address
 - Phone numbers
 - Can have multiple
 - Capabilities
 - Map
 - Subscribe to hospital
 - EMS Providers can select hospitals and choose to receive alerts when operating status is updated



1:31

Subscription Details

First Name *

Last Name *

Method *

☒ Text
☐ Email

Phone Number

Email Address

SUBSCRIBE

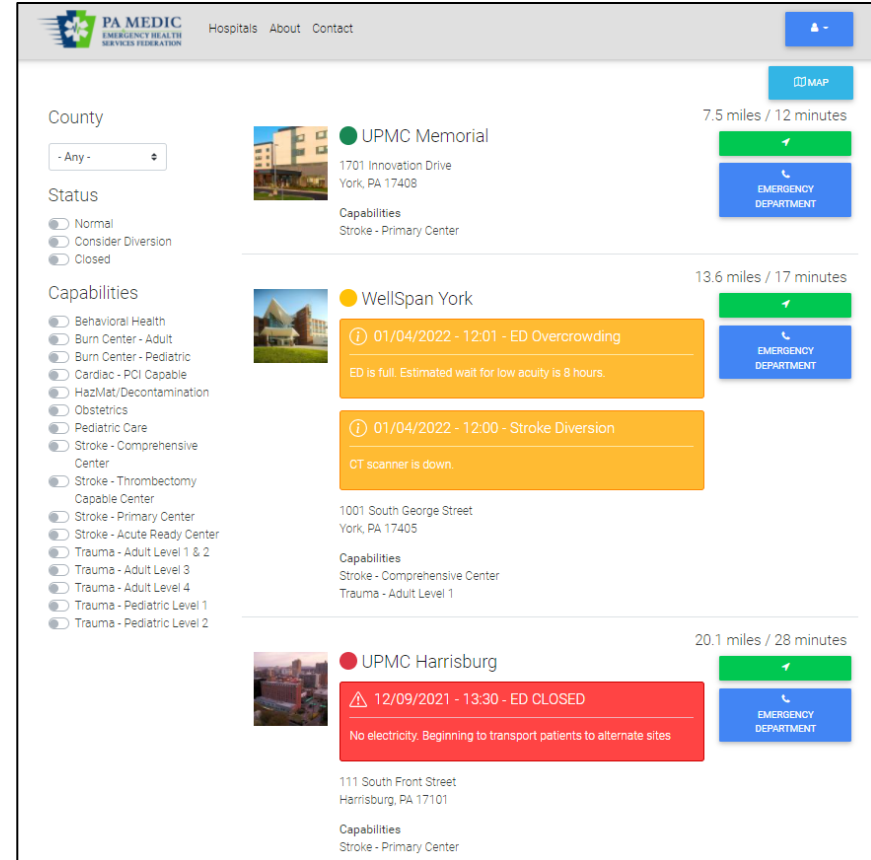
- Clicking on subscribe to hospital gives options to the EMS provider to receive operating status alerts by text, e-mail, or both

PA MEDIC Hospital Go-Live Status & Training Sessions

www.pamedic.org

PA Medic to Communicate Hospital Operating Status Implementation Status & Tentative Go-Live Dates

- **Live**
 - Penn State Health Hershey – 01/18/2022
- **Tentative Go-Live Date**
 - Penn State Health Hampden – 02/04/2022
 - Penn State Health Holy Spirit – 02/04/2022
 - WellSpan Gettysburg – 02/08/2022
- **Undergoing Training**
 - Penn Medicine Lancaster General
 - WellSpan Chambersburg
 - WellSpan Ephrata
 - WellSpan Good Samaritan
 - WellSpan Waynesboro
 - WellSpan York
- **Pending Training**
 - UPMC Carlisle
 - UPMC Community Osteopathic
 - UPMC Hanover
 - UPMC Harrisburg
 - UPMC Lititz
 - UPMC Memorial
 - UPMC West Shore



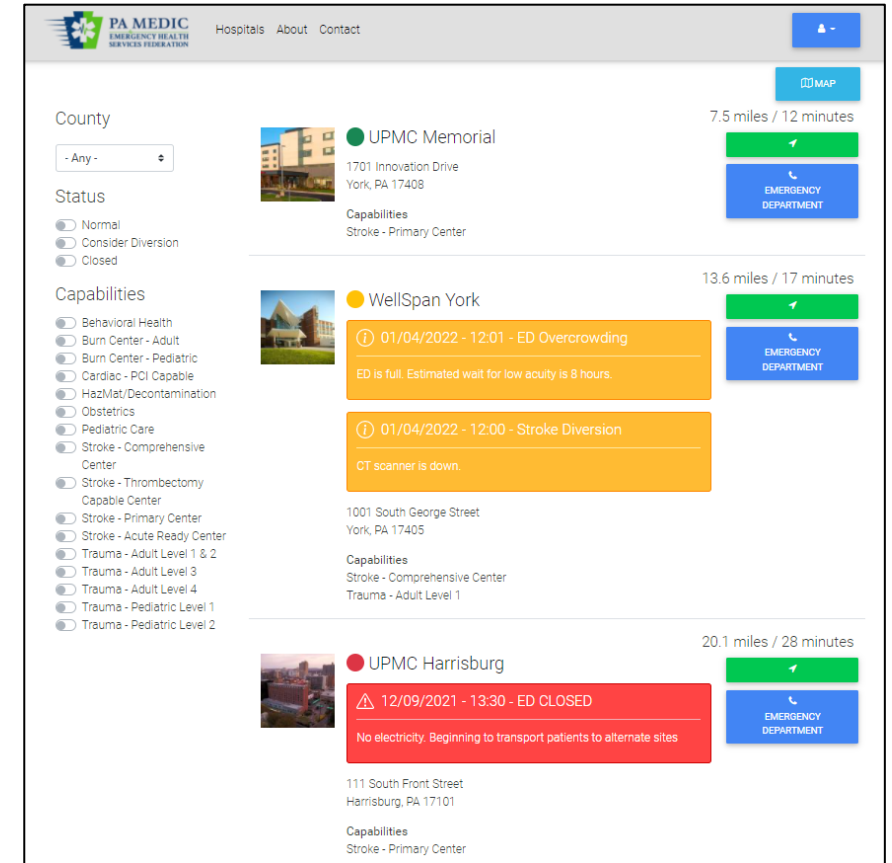
The screenshot displays the PA MEDIC website interface. At the top, there is a navigation bar with the PA MEDIC logo, the text 'Hospitals About Contact', and a user profile icon. Below the navigation bar, the main content area is divided into three sections, each representing a different hospital. Each section includes a hospital name, address, distance and travel time, a status indicator (green for live, yellow for training, red for pending), and a list of capabilities. The first section is for UPMC Memorial, which is live. The second section is for WellSpan York, which is undergoing training. The third section is for UPMC Harrisburg, which is pending training.

Hospital	Status	Distance / Time	Capabilities
UPMC Memorial	Live	7.5 miles / 12 minutes	Stroke - Primary Center
WellSpan York	Undergoing Training	13.6 miles / 17 minutes	Stroke - Comprehensive Center, Trauma - Adult Level 1
UPMC Harrisburg	Pending Training	20.1 miles / 28 minutes	Stroke - Primary Center

PA Medic to Communicate Hospital Operating Status Training Sessions via Zoom

Zoom Sessions:

- **Tuesday, February 1st 1800-1900 hours**
 - Register at:
https://us06web.zoom.us/join/tZApcOqgpzsiHNfunKoXg_6IPV0wVZoPAiz3
- **Wednesday, February 2nd 1300-1400 hours**
 - Register at:
<https://us06web.zoom.us/join/tZApdegggjMuE9GRZqglrhmfNcWqn1fafE5Y>
- **Thursday, February 3rd 1800-1900 hours**
 - Register at:
<https://us06web.zoom.us/join/tZEQf-itrz0rHt3FxFEWahcxXTIBlf685g2r>
- **Friday, February 11th 0900-1000 hours**
 - Register at:
https://us06web.zoom.us/join/tZYkdeGqrD8jGdd8_RyA0QbUaXVc9sKkrs11
- **Tuesday, February 15th 0900-1000 hours**
 - Register at:
<https://us06web.zoom.us/join/tZclcu6vrjovHNTqqcUukTdZI8ymbXgWGV6K>
- **Tuesday, February 15th 1300-1400 hours**
 - Register at:
<https://us06web.zoom.us/join/tZUod-CtrD4rH9cy64f58GkW11a0g2fslPn>
- **Tuesday, February 15th 1800-1900 hours**
 - Register at:
<https://us06web.zoom.us/join/tZ0vcOirrDgpG9a49lEIWlNiyO0h-LITYVDA>



The screenshot displays the PA MEDIC Emergency Health Services Federation website. The header includes the logo and navigation links for Hospitals, About, and Contact. The main content area is divided into three sections, each representing a different hospital:

- UPMC Memorial:** Located at 1701 Innovation Drive, York, PA 17408. Status is Normal. Capabilities include Stroke - Primary Center. Distance: 7.5 miles / 12 minutes.
- WellSpan York:** Located at 1001 South George Street, York, PA 17405. Status is ED Overcrowding (01/04/2022 - 12:01). Capabilities include Stroke - Comprehensive Center and Trauma - Adult Level 1. Distance: 13.6 miles / 17 minutes.
- UPMC Harrisburg:** Located at 111 South Front Street, Harrisburg, PA 17101. Status is ED CLOSED (12/09/2021 - 13:30). Capabilities include Stroke - Primary Center. Distance: 20.1 miles / 28 minutes.

Each section includes a map icon, a status indicator (green for normal, orange for overcrowding, red for closed), and a button for the Emergency Department.