

REGIONAL COMMUNICATIONS COMMITTEE

Meeting Report 24 April 2015 1000 Hours EHSF Conference Room

ATTENDANCE

Present:	John Eline Jim Shenk John Quirk David (Tom) Vogelsong Bart Shellenhamer Keri Zeigler Rick Harrison Trip Deck Eric Fahler Juan Rodriquez Tom Bell Cindy Dietz Amy Smith Roxie Tate	Adams County PSAP Adams County PSAP Cumberland County PSAP Cumberland County PSAP Dauphin County PSAP Dauphin County PSAP Lancaster County PSAP Lebanon County PSAP Lebanon County PSAP Perry County PSAP York County PSAP York County PSAP York County PSAP
Staff:	Megan A. Hollinger Michael J. Guerra Matthew S. Sterndale	Director of System Operations Resource Coordinator System Coordinator

Regional Communications Committee Meeting Report 24 April 2015 Page 2

CALL TO ORDER

Ms. Hollinger called the Regional Communications Committee meeting to order at 1002 hours followed by introductions. Ms. Zeigler announced she will be resigning her position with Dauphin County effective 04 May 2015 to pursue another opportunity. The Regional Communications Committee wished Ms. Zeigler the best of luck in her future endeavors.

OLD BUSINESS

<u>EMD</u>

Ms. Hollinger announced the Emergency Medical Dispatching (EMD) course is scheduled for May 04-06, 2015. The available funding permits EHSF to contribute funds toward: three dispatchers in Adams County, two dispatchers in Franklin County, three dispatchers in Lebanon County, and two dispatchers in Perry County. Since the remaining counties are not fully using the available slots, the committee agreed to share the remaining balance across the counties sending dispatchers.

Bariatric Resources

Ms. Hollinger reported EHSF is still working to establish a list of bariatric resources.

Naloxone

Ms. Hollinger reported at the previous Regional Communications Committee meeting, Ms. Smith questioned if the National Academies of Emergency Dispatch is considering adding questions for the overdose card in their version 13 release. Ms. Hollinger contacted the Academy and was informed the next update will address the concerns with opioid overdoses and Naloxone administration.

EMS Resource Utilization

Ms. Hollinger announced the next step regarding public service calls is a joint meeting with the working group and Dr. Reihart to discuss the omega response possibility.

NEW BUSINESS

Commendation Program

Mr. Sterndale presented a new recognition program for emergency medical dispatchers: Excellence in Emergency Medical Dispatch. Each PSAP within the EHSF region will be eligible to submit names of dispatchers who demonstrated exemplary service to a community member in need. EHSF will process each request and provide a commendation bar/pin, letter of recognition, and certificate of merit. EHSF will create a fillable PDF version of the application. Committee members collectively agreed to accept this program and begin providing recognition from today forward.

EMS Dispatching

Ms. Hollinger reported there are complaints from various organizations about dispatching nonlicensed QRS agencies as medical assists. Discussion among those present determined some counties will not dispatch a non-licensed QRS fire department as medical assist, while other counties have this as standard practice. Regional Communications Committee Meeting Report 24 April 2015 Page 3

GENERAL DISCUSSION

EHSF Distribution List

Ms. Hollinger announced a distribution list for dispatchers was created in the listserve program. This is used to distribute the monthly electronic newsletter and could communicate with dispatchers in the future.

<u>EMD-Q</u>

Mr. Fahler asked if the region would consider hosting an EMD-Q course. There are numerous counties in need of the EMD-Q program. The counties are willing to cover the cost of the course if EHSF could offer a venue.

Case Exit for Nursing Homes

Mr. Quirk questioned how other counties complete case exit for nursing homes. Discussion resulted EMD is performed after the nurses give their information during the call intake. York County discussed their relationship with various nursing homes understanding EMD as a result of in person conversations and presentations about the process. Ms. Smith is willing to share her presentation to assist other counties.

Attendance Roster

Ms. Hollinger provided the current attendance roster and e-mail distribution list for the committee. She asked each county update their respective contacts.

EMS Week Activities

Ms. Hollinger announced the 2015 EMS Week activities and provided a flyer listing each event.

Meeting Schedule: FY 2015-2016

Ms. Hollinger presented the tentative meeting schedule for fiscal year 2015-2016. She noted the September meeting was changed to the last Friday in August to avoid a conflict with Labor Day. The tentative meeting dates as a follows pending approval from the EHSF Board of Directors:

28 August 2015, 06 November 2015, 05 February 2016, and 06 May 2016

ADJOURNMENT

Ms. Hollinger adjourned the meeting at 1040 hours.

The next Regional Communication Committee meeting is tentatively scheduled for 28 August 2015.

Respectfully submitted,

Megan A. Hollinger Director of System Operations