



REGIONAL COMMUNICATIONS COMMITTEE

Meeting Report
29 April 2016
1000 Hours
EHSF Conference Room

ATTENDANCE

Present:	Ann Weller	Chair, Lancaster County PSAP
	John Eline	Adams County PSAP
	Shawn Melhorn	Cumberland County PSAP
	David (Tom) Vogelsong	Cumberland County PSAP
	Bart Shellenhammer	Dauphin County PSAP
	Bryan Stevenson	Franklin County PSAP
	Jeff Garner	Lancaster County PSAP
	Shelly Creasy	York County PSAP
	Cindy Dietz	York County PSAP
	Melony Grove	York County PSAP
	Amy Smith	York County PSAP
Staff:	Megan A. Ruby	Director of System Operations
	Michael J. Guerra	Resource Coordinator
	Timothy S. Melton	System Coordinator

CALL TO ORDER

Ms. Weller called the Regional Communications Committee meeting to order at 1000 hours.

OLD BUSINESS

EMS Resource Utilization

Ms. Ruby reported the frustration among EMS agencies in Lancaster County regarding public service calls has risen as a priority again across various counties. Hershey Medical Center and Life Lion EMS is willing to have their incoming EMS fellow review data and strategize a solution for public service calls. More information will be available after July 2016.

Communication Manual Review

Ms. Ruby reminded the group of the need to meet to review the Regional Communications Manual. Tentative meeting dates will be shared in June. The working group will consist of Melony Grove, Bart Shellenhammer, and Tim Baldwin.

EMD v.13

Ms. Ruby asked the committee about their progress with implementing EMD v. 13. The county PSAPs represented are progressing as expected.

Ms. Smith provided the York County PSAP was asked to attend a meeting with the cardiovascular department at York Hospital. The York Hospital staff questioned why all patients with chest pain are not dispatched as class one responses. The committee discussed the card set for chest pain and noted the EHSF region with Dr. Reihart's approval has changed the response level under some determinant levels to provide a higher level of response than recommended by International Academies of Emergency Dispatch. The committee and EHSF will further investigate the need to change response levels based on more information provided by York Hospital.

EMD-Q

Mr. Vogel song announced Cumberland County PSAP is hosting an EMD-Q course at their Communications Center on 21 and 22 June 2016. Any PSAPs with personnel to send should contact Mr. Quirk.

National Telecommunications Week

Ms. Weller expressed appreciation for the EHSF's recognition to the dispatchers during National Telecommunications Week. Multiple county PSAPs mentioned the level of appreciation displayed by their dispatchers for the nontraditional recognition from the regional EMS council.

NEW BUSINESS

RCC Chair FY 2016-2017

Ms. Weller announced this is her last meeting as Chair. The next meeting will be held in the new fiscal year. Eric Fahler from Lebanon County PSAP will fulfill the position.

Report: EMS Response Times

Ms. Ruby discussed the EHSF comprehensive report and the priority objective to decrease response time. Mr. Melton communicated with each PSAP to solicit data to review response times. To date the county PSAPs have been unable to provide the requested information. Those representing the communication centers explained the reporting capabilities from their CAD system.

Mr. Stevenson explained the timely process to provide the requested data and suggested choosing one or two agencies within a region to sample the information and system's capabilities.

Interoperability across Counties

Ms. Ruby explained the EHSF received complaints of EMS agencies unable to use their radio to communicate to hospitals outside their assigned county. With the upcoming review of the Regional Communications Manual, the EHSF wants to ensure the Med Radio system is functioning and being utilized by each county PSAP. The counties present assured the Med Radio system is in use.

GENERAL DISCUSSION

Legislation Update

Ms. Weller announced Act 12 passed regarding the Emergency Telephone Service and Establishing the 911 Fund. More information will be forthcoming.

Ms. Weller announced Senate Bill 411 pertaining to open record requests. The PSAPs continue to provide feedback on the importance to maintain confidentiality pertaining to caller information.

NENA Central Meeting

Ms. Weller reminded those present of the PA National Emergency Number Association (NENA) meeting next week in Union County.

EMS Week 2016

Ms. Ruby announced the EMS week activities for 2016. Discussion ensued regarding recognition of EMS dispatcher/staff with 25 years or more of service. Ms. Ruby stated the EHSF would recognize those involved in the EMS system through the communication centers for the 25 years of service award. Franklin and York Counties provided they would submit names for the upcoming awards ceremony.

2016-2017 Meeting Dates

Ms. Ruby announced the meeting dates for FY 2016-17: 26 August 2016, 04 November 2016, 03 February 2017, and 05 May 2017.

ADJOURNMENT

Ms. Weller adjourned the meeting at 1046 hours.

The next Regional Communication Committee meeting is scheduled for 26 August 2016.

Respectfully submitted,

Megan A. Ruby
Director of System Operations